

8TH ANNUAL

# GLOBAL DANGEROUS GOODS CONFIDENCE OUTLOOK

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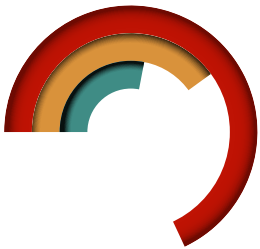


Labelmaster, IATA and HCB surveyed **over 1,000 Dangerous Goods (DG) pros** around the globe to gain insight into their organizations' operations and their expectations for the industry.

We also asked them what they would most like to tell their CEOs about hazmat transport.

## Here are some of the top findings

Despite ongoing challenges, DG pros feel better about their organizations' DG operations than they did last year.



- 28%** believe their current infrastructure can meet future needs.
- 40%** saw their organization increase their DG investment year-over-year.
- 68%** feel their infrastructure is on par with the rest of the industry.

However ...



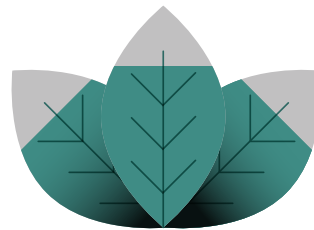
- 16%** still don't think their investment is adequate to meet current needs.
- 72%** said they needed more support to address future complexity.

And, over the next year:



- 28%** expect the labor market to worsen.
- 72%** expect business conditions such as cost of capital to worsen.

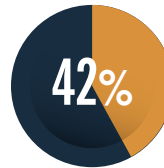
A focus on sustainability



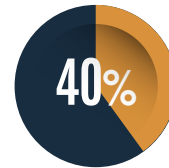
**73%**

of DG pros report that their organizations have sustainability initiatives in place or planned, including:

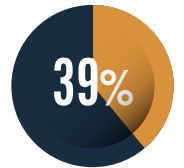
Moving towards digital publications:



Improving visibility and traceability across the supply chain:



Working with suppliers that use sustainable practices:



Creating a better DG supply chain

To support the challenges of supply chain and regulatory changes, DG organizations can access available compliance tools.



**RELIABLE PROCESSES:** Establish repeatable processes with DG software such as Labelmaster's DGIS.



**DATA CONSISTENCY:** Integrate DG software into your ERP and WMS to ensure complete, accurate data.



**SUSTAINABILITY:** Shift to digital publications and documentation and reusable, recyclable DG packaging such as Capsuloc.



**EFFECTIVE TRAINING:** Strengthen employees' understanding of DG regulations with Labelmaster's immersive 3D experiences.

Hey CEO: Your DG pro wants you to know:

“The handling of dangerous goods is of high importance; therefore, more funds should be allocated to it for a better and quality service delivery.”

“Handling DG is a great business only if safety and quality of services offered are upheld. Well-trained and qualified DG agents mean good business.”

About the Global Dangerous Goods Confidence Outlook

This survey was conducted online between April 18 and June 1, 2023. All questions were developed by Labelmaster, IATA and HCB. Participant information was not shared with each other or any other outside parties. The data and results are copyrighted by Labelmaster, IATA and HCB.